

Precious Stones Jewellers Pty Ltd

Terms & Conditions of Online Sale

The use of this site is governed by the terms and conditions set out below and your use of this site or purchase indicates your acceptance. We reserve the right to make changes to this website and terms and conditions at any time without any prior notice.

Online Transaction Limit:

- Our website has a \$6,000 individual item limit. If you wish to purchase an item online exceeding \$6,000 please contact us directly (07) 3229 7022 or email us at preciousstones@powerup.com.au

Shipping:

- We only ship online purchases with express shipping by Australia post. For purchases above \$250 this service is complimentary, for purchases below this amount we charge a \$15 postage and handling fee.

- Items can only be shipped within Australia. Please contact us for international enquiries.

- We do not ship to third party addresses except by prior arrangement.

- Customers are responsible to be available at the delivery address to sign for or accept the delivery. Costs for refused shipment, unclaimed goods or re-delivery may be passed on to the customer.

- Time frame for delivery between 2-7 business days depending on location (rural/metro) day purchase. We only ship items Monday-Thursday 10am-4pm, items purchased outside of these hours, or too close to our 4pm cut-off, will be sent on the next business day. Shipping times may be delayed due to item availability, alterations required and public holidays or Australia post time frames.

- Orders will only be shipped upon receipt of cleared funds into our account. Payment methods are set out on our website.

Terms & Conditions of online purchase:

- We encourage enquiries regarding diamond grades, true colour/brightness of metals/gemstones and the condition of second hand/antique items prior to purchasing online; it is otherwise assumed the buyer is making an informed purchase. Images shown on this website are for information only and the actual items are often not identical to the images. Use of this site or purchase indicates acceptances that it is the customer's responsibility to make an informed purchase and we accept no liability.

- We also recommend enquiries regarding finger size prior to purchasing online as some rings have limited alterations or cannot be resized.

- All secondary items that may be pictured with an item including chains and matching pieces are assumed to be for separate purchase unless explicitly stated otherwise.

- All antique, vintage or second hand items are assumed to have wear reasonable to their age, unless explicitly stated otherwise.

- Dimensions listed on items are approximate and are given as a courtesy, and intended as a relative size guide only.

- Refunds are not available for change of mind or uninformed decisions (statutory obligations excluded).

- All warranties, exchanges or returns are voided if returned product is found in anyway to be mishandled, modified, tampered, abused or physical damaged.
- Customer is responsible for any shipping and insurance costs involved in sending the warranty claim, exchange or return goods back.
- Any incorrect, missing or damaged items received must be reported to us within 24hours of delivery.
- All orders placed are subject to confirmation and acceptance by us.
- We retain title to any extra items shipped with an order that have been dispatched in error.
- You agree to indemnify, without limitation, Precious Stones Jewellers Pty Ltd and any other person involved in the creation of the Site for any damage, loss, penalty, fine, expense and cost (including legal costs) which arise out of or relate to your use of the Site.
- Unless expressly provided by Precious Stones Jewellers Pty Ltd in writing, Precious Stones Jewellers Pty Ltd makes no representations or warranties of any kind, express or implied, in relation to information, content, materials or products listed on the Site, except as otherwise provided any applicable law.

Disclaimer:

- Due to changing market conditions and other circumstances, we reserve the right to change prices and withdraw products without notice.
- Information on the website is believed to be accurate and reliable at the time of publishing. In the event of a misprint or human error, we reserve the right to make corrections to the prices, descriptions or quantity without notice. In the event of such a misprint or human error, any amount charged will be refunded in full to the customer prior to goods being dispatched and no liability is assumed by us.
- The ticketed/retail price does not imply that the item has been sold at this price; it is Precious Stones Jewellers regular ticketed/retail price for the item when it is not on sale prior to any negotiated discounts. Few or no sales may have occurred at the ticketed/retail price prior to promotion. All sale prices apply while stocks last or until current campaign finishes and is not valid with any other offer.

Definitions:

- Retail price is either recommended by the manufacturer, as per the independent valuation supplier, or calculated based on the NCJV guidelines.

If you do not wish to purchase an item online, please contact us via the enquiry option on the item you are interested in and we will endeavour to respond to you as soon as possible